

Ómtell Residential Application Form

Step 1: Details for line owner

Ómtell Customer ID (existing customers) _____

Title First Name _____

Surname _____ Date of Birth _____

Phone Number _____ Fax Number _____

Mobile Number _____ Email Address _____

Street Address _____

Suburb _____ State _____ Postcode _____

Billing Address (Enter only if different from above)

Street Address _____

Suburb _____ State _____ Postcode _____

Driver's Licence or Medicare number: _____

Driver's Licence _____ Medicare _____

Step 2: Long Distance Calls Only

Please provide phone numbers you wish to connect to the Long Distance Cals service only:

Telephone Number:

_____ Override Preselect

_____ Override Preselect

_____ Override Preselect

Step 3: Home Phone Plan

List of ómtellhome plan - monthly line rental charge, price of local calls and included services.

ómtellfull

- \$29 per month

All plan include the following:

- line rental
- local calls 17c
- calls to mobiles - 33c/min plus 28c connection fee
- \$1.95 calls to mobiles, Cap for the first 10 mins between 7pm to midnight
- STD Calls:
 - 12c/min between capital cities plus 28c connection fee, all day everyday.
 - STD Cap - \$1.95 for the first two hours
- 30min Cap rates to selected international destinations, all day everyday.

Agent use only

Agent: _____ Agent: _____

Tel: _____ Fax: _____

Address: _____

Provide the phone number you want to transfer to Ómtell.

Note: Your phone number must remain active before and during transfer.

Phone Number: _____

Phone Number: _____

I want to have a new phone number allocated (charges apply)

Who currently bills you for your line rental and local calls?

Telstra Other (please specify) _____

Provide a country name for the special discount.

Step 4: Mobile Phone Plans

ómtellbasic Good \$7 plan

- \$7 per month minimum spend
- 15c per 30 sec for calls to other mobile and landlines within Australia
- 25c SMS per 160 characters
- 25c connections fee

ómtellgo Better \$27 Cap plan - \$140 worth of calls included

- \$27 per month minimum spend
- 35c per 30 sec for calls to other mobile and landlines within Australia
- 25c SMS per 160 characters
- 25c connections fee

ómtellmax The Best \$47 Cap plan - \$240 worth of calls included

- \$47 per month minimum spend
- 35c per 30 sec for calls to other mobile and landlines within Australia
- 25c SMS per 160 characters
- 25c connections fee

ómtellfriend - 25c for the first 5 minutes to only Ómtell mobile

- \$10 per month minimum spend
- 35c per 30 sec for calls to other mobile and landlines within Australia
- 25c SMS per 160 characters
- 25c connections fee

ómtelltext - \$17 SMS plan - 100 SMS's included

- \$17 per month minimum spend
- 35c per 30 sec for calls to other mobile and landlines within Australia
- 19c SMS per 160 characters
- 25c connections fee

Please choose one of the options:

- I want to receive a new mobile number
- I want to use my existing Ómtell mobile number:

Current Mobile Number _____

I want to port my mobile number from another provider.

Account Number: _____

Date of birth of the mobile number's owner: _____

Mobile Number to port: _____

Please fill your existing account number of previous carrier.

Please turn over to complete the application.

Step 5: Ómtell ADSL PLans

(Please select one plan only)

A. Please select an Ómtell ADSL plan and provide Phone number used to connect to the ADSL service:

Plan	Speed (in Kbps)	Inclusive Data	Monthly Fee
<input type="checkbox"/> 256-500MB	256/64	500MB	\$31.00
<input type="checkbox"/> 256-20GB	256/64	20GB	\$42.00
<input type="checkbox"/> 512-5GB	512/128	5GB	\$47.00
<input type="checkbox"/> 512-30GB	512/128	30GB	\$57.00
<input type="checkbox"/> 1500-10GB	1500/256	10GB	\$87.00
<input type="checkbox"/> 1500-50GB	1500/256	50GB	\$97.00

- 5 e-mail accounts with SPAM and Virus filtering
- 100MB mailboxes
- 50MB of personal web space
- No upload surcharge
- Minimum 6 months contract
- Choice of shaped or un-shaped plans where:

- Shaped means the connection speed slows to 64/32kbps once you reach your monthly download allowance without being charged for the extra downloads.
- Un-shaped means that a charge of 9c applies for every extra MB you download over your monthly allowance. The extra charge is capped at \$50.00 with no reduction in speed.

Phone Number: _____

B. Connection

- New ADSL connection - \$109.00
- I want to transfer my ADSL from another ISP - \$49.00

Current ISP: _____

C. Modem

- No modem required
- 1 port ADSL modem - \$69.00
- 5 port ADSL Ethernet/Modem/Router - \$129.00
-

Step 6: Ómtell Dial-Up Plans

Please select the Internet Dial-Up plan:

- \$16.00 - ÓmtellWave - Unlimited Time and Downloads
- \$9.00 - Small ÓmtellWave - 5 hours per month. Unlimited Download (if 5 hours is exceeded in a month, \$16.00 is charged for that month)

Step 7: Ómtell Wireless Plans

(Please select one plan only)

A. Please select an Ómtell Wireless plan:

Plan	Speed (in Kbps)	Inclusive Data	Monthly Fee
<input type="checkbox"/> 256-200MB	256/64	200MB ⁽¹⁾	\$29.00
<input type="checkbox"/> 256-500MB	256/64	500MB ⁽¹⁾	\$39.00
<input type="checkbox"/> 512-200MB	512/128	200MB ⁽¹⁾	\$34.00
<input type="checkbox"/> 512-500MB	512/128	500MB ⁽¹⁾	\$49.00
<input type="checkbox"/> 1000-1GB	1000/256	1GB ⁽¹⁾	\$69.00
<input type="checkbox"/> 1000-10GB	1000/256	10GB ⁽¹⁾	\$189.00

- 5 e-mail accounts with SPAM and Virus filtering
- 100MB mailboxes
- 50MB of personal web space
- No upload surcharge
- Minimum 3 months contract

⁽¹⁾Excess data download - 14c per MB

B. Connection

- New Ómtell Wireless connection - \$99.00

Phone Number:

- No Modem required Desktop Modem - \$299.00
- Laptop Modem - \$299.00

Step 8: Username for Internet service

Your username is your personal and unique internet/email and other services identification. They can be between 4 and 12 alphanumeric characters.

Please suggest 3 preferences:

- a) _____
- b) _____
- c) _____

- I am an existing Ómtell Dial-Up Internet customer. Please retain my existing Ómtell Internet username for my new broadband service.

Step 9: Credit Card Payment Authority

I authorise the payment of the invoices for the telecommunications services provided by Ómtell on the due date by automatic deduction from my credit card:

- American Express Bankcard MasterCard VISA

Expiry Date: ____ / ____

Card Number: _____

Name Shown on Card

Signature

Step 10: Authorisation

1. I agree to switch and/or connect my local and long distance and/or ADSL service and/or Wireless Broadband service and/or Mobile Phone service to Ómtell (whichever is applicable)
2. If selected, I authorise Ómtell to port my mobile number from my current network provider to the Ómtell service.
3. I understand that my telephone number needs to be registered in my name with my current service provider to apply for Ómtell Home Phone Service.
4. I understand that a minimum 6 month contract applies to any ADSL or Wireless Broadband service.
5. I understand that a minimum 12 month contract applies when I select an ADSL service with a free 1 Port ADSL modem.
6. I understand that a minimum 18 month contract applies when I select an ADSL service with a free 4 Port ADSL Ethernet modem/Router.
7. I understand that if I cancel my ADSL or Wireless Broadband service before the 6 month minimum a \$99.00 fee will be charged plus, if applicable, a \$69.00 or \$129.00 modem fee.
8. I understand that I remain liable for any contractual obligations and charges billed after the date of transfer with the previous service provider(s).
9. I understand that it is my responsibility to check the terms and conditions of any existing contracts with my current service provider relevant to the service(s) being transferred.
10. I agree to preselect my local and long distance call service to Ómtell when Home Phone Plan is selected.
11. I understand that some additional services and benefits from my existing suppliers will not be automatically transferred and may no longer be available, after switching my telephone number to Ómtell.
12. I authorise Ómtell to obtain account information from my current Service Provider and to provide instruction to my current Service Provider in relation to actioning the transfer process.
13. I understand that if I move, Ómtell will endeavour to relocate my ADSL service (subject to availability in the new area). There will be a relocation charge of \$99.00.
14. I understand that I am subject to Ómtell's normal credit assessing policy.
15. I certify that I have the authority to apply for Ómtell to provide the services selected in this application.
16. I acknowledge that Ómtell is not obliged to accept this application.

I understand that by signing this authorisation I agree with and understand all terms and conditions on this form.

Full Name (Please Print)

Signature

Date

Ómtel

ABN 57 140 985 824

Website

www.omtellecommunications.com

Phone

02 95 99 66 00

Address

18, Edith street Bardwell park N.S.W. 2207